

**Town of Many
Parish of Sabine
RESOLUTION # 8 of 2024**

**A RESOLUTION ADOPTING COMMUNICATIONS POLICY FOR PERSONS
WITH SENSORY IMPAIRMENTS**

The Town of Many will use the Louisiana Relay Service (LRS) for communicating with the hearing impaired. This is a text to voice/voice to text service, in the general category of Telecommunications Relay Services (TRS). Communication Assistants (CAs) facilitate communication between TTY and voice telephones by voicing everything typed on TTY and typing everything voiced on the conventional telephone. Telecommunications Relay Service (TRS) is a free, 24-hour service that allows people who are Deaf, Hard of Hearing, Deaf-Blind or Speech Disabled to communicate via the telephone. Through the use of specialized equipment, relay users can communicate freely with hearing friends, family and businesses—or with other relay users. This is a service that hearing or speech disabled customers can rely on for assistance with creating a personal communication solution at home or work. For Louisiana Relay Service dial 800-846-5277 (TDD) or 800-947-5277 (voice), or for quick access dial 711.

The Town will ensure that the Louisiana Relay Service is publicized in the next edition of the *Many Sabine Index*.

The Town will take steps to ensure that all appropriate employees are trained and practiced in using the Louisiana telephone relay service to make and receive calls.

Qualified sign language interpreters or other auxiliary aids and services are made available upon request for Town Council meetings/work sessions and other public meetings; advance agendas carry contact information for the submission of such requests. A person with a disability who requires an accommodation or an auxiliary aid or service such as an assistive listening device or a sign language interpreter, to participate in a public meeting should contact the Town Clerk's Office at (318) 256-3651 as far in advance as possible, but no later than forty-eight (48) hours prior to the scheduled time of the meeting.

Town Council Minutes and other Town printed materials are available in large print upon request.

In simple transactions such as bill paying at the Town's utilities department or filing applications with the Town Clerk, employees will communicate with individuals who have hearing impairments through written materials and exchange of written notes.

CERTIFICATE

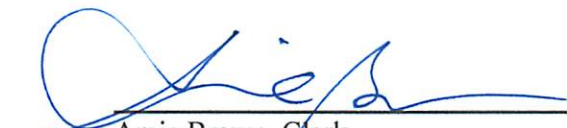
I, Amie Brown, Clerk of the Town of Many, hereby certify that the attached constitutes a true and accurate copy of a Policy, which UPON MOTION of Cherry Williams seconded by Mary Perry, was adopted by the following Yea and Nay vote:

YEA: Darwin, Jackson, Brocato


NAY: none

ABSENT: none

and the same was declared adopted by the Mayor on this 16th day of July, 2024.



Amie Brown, Clerk
Town of Many, Louisiana



Robert H. Hable, Jr., Mayor